

Auctioneers Bernaerts LTD privacy and cookie policy

This is the Privacy and Cookie policy of the websites of Auctioneers Bernaerts LTD and the companies associated with Auctioneers Bernaerts LTD. Auctioneers Bernaerts LTD is a public limited liability company under Belgian law, whose registered office is established at 2000 Antwerp, Verlatstraat 16-22.

This Privacy and Cookie policy can be modified, e.g. as a result of new functions on the website that require the processing of personal data. We thus advise you to check this Privacy and Cookie policy regularly. Any major changes will be announced via our homepage.

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This version of the Privacy and Cookie policy was modified on May 21, 2018.

1. When does this Privacy and Cookie policy apply?

This Privacy and Cookie policy applies to the processing of personal data via the websites of Auctioneers Bernaerts LTD and the companies associated Auctioneers Bernaerts LTD (including www.bernaerts.be).

2. Who is responsible for the processing of your personal data?

Auctioneers Bernaerts LTD is the party responsible for the processing of your personal data.

3. For what purposes do we process your personal data?

a. In order to respond to your requests and keep you informed

We process your personal data when you, e.g. by signing up for our newsletter or by requesting a brochure, ask to be kept informed of our activities, events and so on.

For this we can process data such as your name, your address, your e-mail address, your telephone number, your preferred language and the project or the region in which you are interested.

Depending on the individual case, these data are processed on the basis of your unequivocal consent, on the basis of the execution of a contract to which you are a party, or on the basis of your request to take steps for concluding a contract.

b. In order to answer your questions and exchange information

If you ask us questions by telephone or e-mail, we will process your personal data in order to respond to your question.

For this we can process data such as your name, your company name, your position, your e-mail address, your telephone number, your correspondence with Auctioneers Bernaerts LTD and all other personal data that you provide to us that can be relevant for answering your question.

Depending on the individual case, these data are processed on the basis of your request to take steps for concluding a contract, on the basis of the execution of a contract to which you are a party, or on the basis of Auctioneers Bernaerts LTD's legitimate interest in informing you about its activities.

c. For the technical and functional management of our website

We process personal data for the technical and functional management of our website, in order to personalise the website and to ensure that the website is easy to use.

For this we can process statistic data such as your IP address, the pages you visit, the browser you use, the websites you visited earlier, geographical data such as your location, your preferred language and the time and duration of your visit. We do this e.g. by using cookies. See also question 5: what cookies does Auctioneers Bernaerts LTD use?

These data are processed on the basis of Auctioneers Bernaerts LTD legitimate interest in improving its websites and protecting against cyber attacks and so on.

d. Internal processing of your customer data as (potential) buyer or contributor.

We process data that we receive from you when you come in person, contact us by telephone or e-mail, or when you register yourself on our website:

<https://www.bernaerts.be>

We also process your data if you register on the live platform:

- Auction Mobility: <https://live.bernaerts.eu>.
- Invaluable: <https://www.invaluable.com>
- Drouot: <https://www.drouot.com>

To be able to verify your identity, you may be asked to e-mail or scan a scan or photo of your identity card or passport.

In order to enable us to offer our services, we process your address, name, first name, full address, e-mail address (es), telephone number (s), preferred language.

If applicable also your bank account number, bic code, billing address, billing e-mail address, taxnumber, company website, the history of your brought in or purchased items, subscription data on the printed catalogs.

The necessary documents, such as invoices, expert reports, are sent via e-mail by standard with an attachment in PDF format. In the absence of a correct e-mail address, the documents are sent by post.

4. Who has access to your personal data?

Auctioneers Bernaerts LTD can share your data with other systems associated with Auctioneers Bernaerts LTD. In addition, Auctioneers Bernaerts LTD calls upon third parties to perform certain (processing) activities, such as hosting the website, the management of mailing lists, backups of so called 'mirror servers'. Personal data are not provided to other parties, unless this should be required by law or a court order.

5. What cookies does Auctioneers Bernaerts LTD use?

Cookies are small text files that are installed by your browser. They contain information such as the language preference of the visitor, so that he or she does not have to enter this information again during a subsequent visit to the same website. Some cookies ensure that a website has a sharp graphic appearance, others that a website application

works correctly.

If you wish to block cookies, you can do so via your browser settings.

[Cookie preferences Internet Explorer](#)

[Cookie preferences Firefox](#)

[Cookie preferences Chrome](#)

[Cookie preferences Safari](#)

However, remember that, if you turn off cookies, you will not be able to log in in 'My Account'.

Auctioneers Bernaerts LTD uses several types of cookies:

Functional cookies: they facilitate and personalise your website visit and your user experience.

Analytical cookies (of third parties): they collect information in order to evaluate and improve the content of our website (e.g. Google Analytics cookies).

These cookies collect information on your computer and your visit to our website, such as your IP address, the pages you visit, the browser you use, the websites you visited earlier, geographical data such as your location, your preferred language and the time and duration of your visit.

6. MY ACCOUNT

By logging in via 'my account' (with your email address or client code) several web pages will be personalized for a better user experience.

1. Save my favorite lots
2. My bids (by telephone or prebids) which you have submitted online or submitted to our administration
3. My data: email address, client code
4. Your documents: reports, bills, invoices, credit notes
5. Demands for condition reports

7. What about links to other websites and social media?

The website of Auctioneers Bernaerts LTD can contain references (e.g. via hyperlinks) to other websites, which are offered by other companies or by social media. Auctioneers Bernaerts LTD is not responsible for the processing of personal data via these websites. Nor does this Privacy and Cookie policy apply to these websites.

If you share content from the Auctioneers Bernaerts LTD website via social media, your personal data will be visible for the visitors of these social media. Auctioneers Bernaerts

LTD is not responsible for the processing of personal data via these social media. Nor does this Privacy and Cookie policy apply to these social media.

8. How are your personal data protected?

Auctioneers Bernaerts strives to protect your personal data as well as possible by means of technical and organisational measures, such as firewalls and secure servers. Only the most necessary personal data will be saved on the website, and the data will be exchanged with our intern administration system (intranet) via a secured connection (API).

9. Who can you contact in order to exercise your rights?

You are entitled to request access - at no expense - to the personal data that are processed by Auctioneers Bernaerts LTD, to have them corrected or to object to having them processed for direct marketing purposes.

If the processing of your data is based on consent, you also have the right to withdraw your consent at any time, without this affecting the lawfulness of the processing done prior to the withdrawal of your consent.

You can send the above request by e-mail to info@bernaerts.be or by post to the above-mentioned address. Auctioneers Bernaerts LTD cannot process your request without proof of your identity.

If you have further questions or complaints about this website or about this Privacy and Cookie policy, you can also contact info@bernaerts.be. You are entitled to file a complaint with a supervisory authority.